



Nitetronic America LLC  
 1309 W. 9th Street  
 Upland, CA 91786  
[serviceUSA@nitetronic.com](mailto:serviceUSA@nitetronic.com)  
 Tel: 909-931-2999

## Nitetronic America LLC – Warranty Service Request Form

To receive a Return Merchandise Authorization ("RMA") number for warranty service, please fill out this form and submit it by email or fax to Nitetronic within One (1) Year from the date of original retail purchase. No warranty claim will be processed without a Warranty Service Request Form, RMA number, and proof of purchase. Once an RMA number has been issued, please write it on this form. Include this completed form with RMA number, plus proof of purchase, in your package and ship to:

Nitetronic America LLC	Tel: 909-931-2999
1309 W. 9th Street	Fax: 909-931-2666
Upland, CA 91786	Email: <a href="mailto:serviceUSA@nitetronic.com">serviceUSA@nitetronic.com</a>

Please allow two (2) weeks from our receipt of your pillow for processing of warranty claims.

<b>Full Name:</b>	
<b>Address:</b>	
<b>Email:</b>	<b>Phone:</b>
<b>RMA Number:</b>	<b>Serial Number:</b>
<b>Date of Purchase:</b>	<b>Place of Purchase:</b>

### Inspection Checklist

	Yes	No
Is proof of purchase provided?		
Do you have original packaging?		
Is pillow in working condition?		
Do you have the AC power supply?		
Is the tube intact to both the control unit and pillow?		
Is the tube undamaged?		
Is the outer pillow cover fabric undamaged?		
Is the inner pillow cover undamaged?		
Is the blue tie wrap on inner pillow cover intact?		
Does the power and Bluetooth button turn on?		
<b>Reason for Return:</b>		